

**REATA**  
PROPERTY MANAGEMENT, INC.

Friday, April 29, 2011

To Whom it may concern:

This is to inform you that we have done business with our vendor, National Building Service (NBS), since September of 2009. I am very pleased to report that all business has been conducted by KC Evans and her company in a highly satisfactory manner.

KC and her appointed staff have always been most helpful in providing the cleaning service that best suits our tenants' needs in addition to providing updates on the latest LEED related cleaning products, equipment, and practices. The information that NBS has provided has been very helpful to us.

Our cleaning staff has done a wonderful job for our building and complaints are no longer an issue since NBS has taken over. All staff members are courteous, well trained, and very well liked by our tenants.

I have and will continue to recommend NBS to any of my peers because of the great service that they have provided to my tenants and for great pricing.

Sincerely,

REATA PROPERTY MANAGEMENT, INC.



Art Villarreal  
Property Manager